

## **Financial Policies**



*Pediatric primary care is very labor-intensive. Our fees have to cover much more than just the time spent with the physician. Our office can't function and stay open without adequate reimbursement for the services we provide. We therefore appreciate your consideration and cooperation with our policies.*

Please bring your insurance card or information with you to each office visit.  
If your insurance changes, please let us know.

If your insurance is MediCal, we will need your current month's "benefit identification card" or your Central California Alliance card.

If you have questions regarding your insurance coverage, we are happy to try to help you. However, knowing what your insurance does and does not cover is really your responsibility, so it's a good idea to look carefully at your policy and be informed about it. This may save you time and money.

If we are "contracted" with your insurance, and you have a co-pay, we appreciate receiving that co-payment at each visit. If your plan is "fee-for-service", we may bill your insurance for you, as a courtesy. However, if payment is not received within 60 days, we ask you to assume responsibility for your balance; you may then seek reimbursement from your insurance.

If you have a previous balance due with us, which insurance doesn't cover, you will receive a "walk-out statement" showing that amount at the time of your child's appointment.

There will be a \$15.00 service charge on all "returned" checks. If a check is returned twice, you will be asked to pay cash for all future visits.

If you are uninsured, or have a high deductible, and you have a zero balance, there is a 5% discount if the current charges are paid in full.

For your convenience, you may use a current credit card or debit card for co-pays, co-insurance amounts, and deductible charges. With your permission, we can keep your account number on file and charge these fees as they arise. We would notify you whenever charges are made to your bank card.

You will receive a \$5.00 credit on your account if you download the well-child forms at home before your child's appointments. All office forms can be found on our website [www.healthykidzdoc.com](http://www.healthykidzdoc.com).

If we have to reschedule your child's appointment with 2 weeks or less notice, we will credit you \$10.00 towards your next co-pay.

*THANK YOU FOR YOUR COOPERATION WITH OUR OFFICE POLICIES.*